

## Reimbursement of tickets for the VIVID Grand Show that were solely bought from the Friedrichstadt-Palast

(If you bought your tickets from a general theatre box office, a travel agent or an online portal,  
please contact the relevant provider.)

on \_\_\_\_\_ at \_\_\_\_\_

Order number (ticket/booking): \_\_\_\_\_

Can be reached by telephone on: \_\_\_\_\_

Or email: \_\_\_\_\_ @ \_\_\_\_\_

Reimbursement in the form of (please choose only one option):

- ☐ Issue a voucher for the ticket price, including free upgrade to a higher category, with the upgrade made at the time of redemption
- ☐ Refund of the ticket price  
Please indicate the original payment method so that we can refund the amount as soon as possible.
- ☐ PayPal (please issue a conflict via your PayPal account)
- ☐ Credit card (the amount will be transferred directly back to your credit card)
- ☐ Direct debit/ instant bank transfer (please provide your bank details)

Name of person booking: \_\_\_\_\_

Name of account holder: \_\_\_\_\_

Amount: \_\_\_\_\_ Euro

IBAN: \_\_\_\_\_

BIC: \_\_\_\_\_

Please email this form as a scan/photo/PDF to **service@palast.berlin**. Many thanks!

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature